



Working together to give a better customer experience

AUTHORIZATION FORM TO INITIATE CLAIM FOR TRANSPORT DAMAGE/PRIVATELY OWNED VEHICLES

Purpose of form: To authorize Claims-Plus, Inc. to 1-assist in gathering necessary documents for, and 2-submit a claim for transport damage under the Volvo Marine Insurance Conditions. This will be submitted on behalf of the owner of the vehicle, as they are the insurance holder, to the processing company UCM. The dealer should submit the claim for the customer to Claims-Plus, who will forward it to UCM when all necessary documents, including this Authorization Form, have been received. UCM is set up to pay the dealer directly for any approved amounts.

We will send a scan of the claim to UCM, a copy to the initiating contact at the dealer, and a copy to the VCUSA office.

Claims-Plus does not validate, process, nor issue payment statements/payment. Any questions regarding the claim after it has been submitted to UCM must be addressed to them using the following info:

volvovehicle@ucmglobal.com +44 1473 913080

PLEASE COMPLETE ALL FIELDS TO ENABLE US TO SUBMIT THE CLAIM

Owner of vehicle/insurance holder: _____

Address: _____

Email: _____ Phone: _____

VIN of car: _____ Order # _____

Did you drive the car before it was picked up in the US? _____ Factory direct ship (check if so) _____

Delivered to which US dealer? Name and location _____

Retailer # _____ Contact there handling claim _____

Email of that contact: _____ Direct phone: _____

Damage being claimed: _____

Any missing items being claimed: _____

Where will car be repaired and/or missing items ordered? _____

By my signature below, I authorize Claims-Plus, Inc. to assist in gathering necessary documents for a claim on my vehicle covered under the Volvo Marine Insurance, and to submit these documents to the processor, UCM (Unicar). I understand any questions I have about the claim status, payment, validity or other details beyond submission should be handled by the dealer assisting me in the claim, or by my contacting UCM directly.

Owner of vehicle _____

Date signed _____

Claims-Plus cannot assist in gathering documents or submit claim without this signed Authorization.

Please use claim@claims-plus.com to submit this form and necessary claim documentation.

Document requirements can be found on the owner's copy of the Marine Insurance (on reverse of the Condition Report) OR you can call/email Claims-Plus for assistance.